

Update Required for Asset Essentials Connector Tool and Part Express

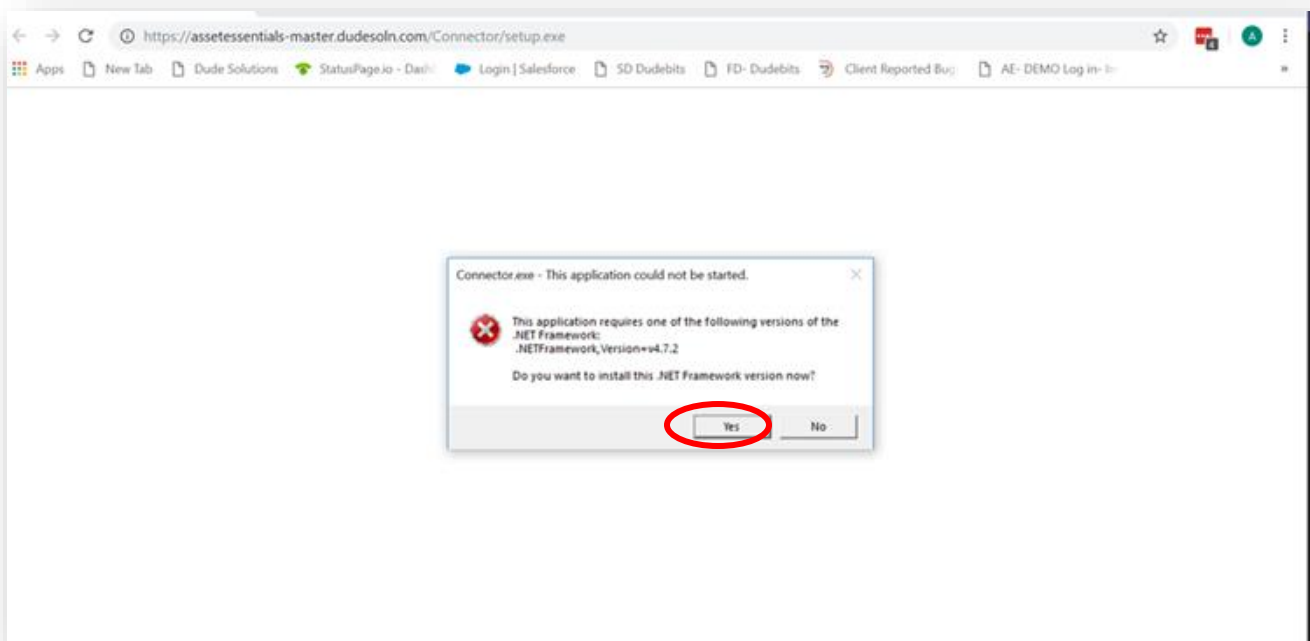
Product: Asset Essentials: Connector Tool & Parts Express

Description: Update Required: Windows NET Framework 4.7.2 required for Asset Essential Connector Tool and Parts Express

Resolution Comment: The latest version for the Asset Essentials Connector Tool and Parts Express requires Windows NET Framework 4.7.2. If you are having issues using the latest version of the tools, please contact your IT department to request the latest version of .NET Framework installed on your computer. NET Framework 4.7.2 is an operating system component, and it is installed by default on Windows 8 and Windows 10. If you have the connector tool currently operating on a schedule, please verify that it is updated correctly. For additional questions, please contact support@dudesolutions.com.

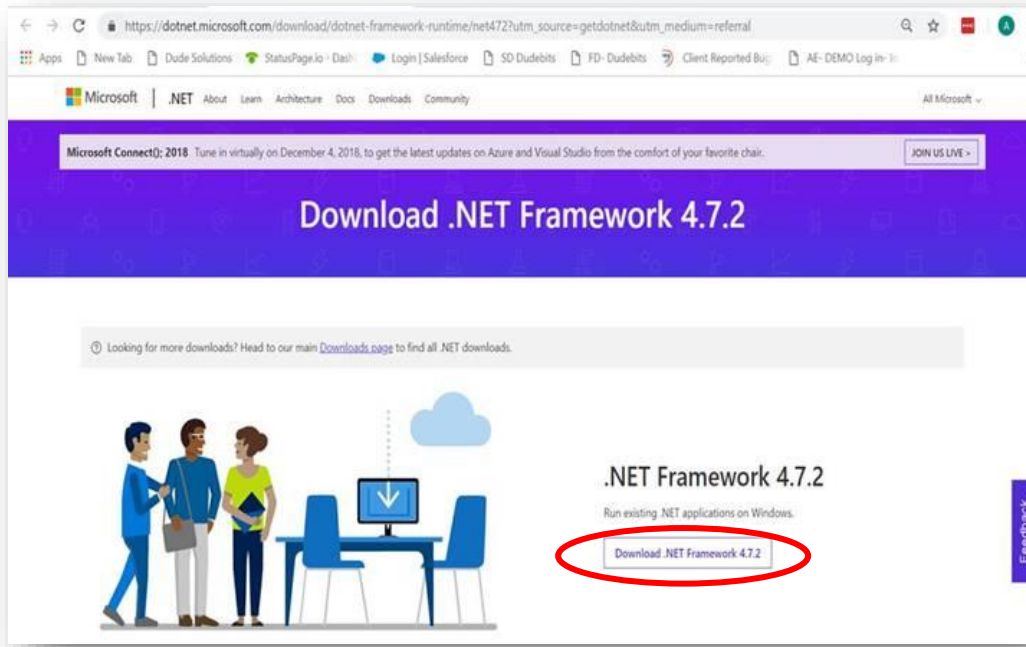
Below are the steps provided to update to the latest version:

1. When you open the Asset Essentials Connector Tool or Parts Express and it begins to update, you may see this image pop up on your screen. Be sure to click **YES**.



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2. Once you have clicked **YES** in the pop-up window, you will then need to **Download .NET Framework 4.7.2** by clicking on the Download button on the web page.



3. Once you have clicked the Download .NET Framework 4.7.2, a Download Progress bar window will open. After the update has been completed, you may be asked to restart your Computer as a result for the update to take effect.

